



# Joseph Parr Group

Parr Excellence

Corporate Policy –QU2022  
Quality Policy Statement 2022

The Joseph Parr Group operates in the United Kingdom and is made up of seven builders' merchants based at thirteen locations. The Group buys and sells building materials and delivers these to their customers within the United Kingdom.

This policy statement applies to all subsidiaries and has been signed by Directors. Senior managers will show willingness to take all steps practicable to ensure that all policies and procedures in place are aligned with the most recent guidance and legislation.

There are many ways in which we meet the high quality standards of our industry. We have well-trained and knowledgeable staff with excellent customer focus. Joseph Parr Group is very proud of its reputation, achievements and colleagues.

Our heavy goods vehicle drivers are highly skilled, fully trained and CPC compliant. We provide an excellent delivery service as a result of high quality driver training and regular vehicle maintenance. In turn this has resulted in a very high safety record. We have a strict monitoring system for our drivers in place and internal and external site safety inspections to ensure the safety of our colleagues and the public.

All locations maintain and develop existing safety procedures and we improve on these where possible. We are fully aware of our duty to protect our colleagues and the public and we provide a healthy and safe working environment in keeping with relevant legislation and best practice where practicable. All employees act in a safe and environmentally friendly manner. We would like to take this opportunity to remind all colleagues of their responsibility to act with due diligence. All employees are asked to provide our customers with the very best service and value.

There are ongoing supply issues globally due to the pandemic however we will have open and frequent conversation with our supply network with regards to lead times on national and international supplies. We are aware that there are ongoing shortages on high demand items. Wherever possible we will ensure a smooth supply of all building materials. Our sites are well stocked and we have employees with extensive stock management experience. We have also been implementing a new IT system that will help us manage inventory in more detail.

At Joseph Parr Group we are passionate about developing and enhancing our business. We are very pleased that we have the opportunity to work with companies and individuals who appreciate our high standards and act responsibly within their own business.

Our management teams have good moral standing and trade ethically. The support of our managers is critical to the implementation of this policy. By signing below you agreed to act with integrity and support our quality policy statement.

 Christine Jones Signed on behalf of Joseph Parr Group	 Dave Anderson Signed on behalf of Joseph Parr (Middlesbrough) Limited	 Liam Lee Signed on behalf of Joseph Parr (Alco) Limited
 Garry Bluer Signed on behalf of Joseph Parr Limited	 James Hipkins Signed on behalf of W. & H.S. Emery Company Limited	 Keith Slater Signed on behalf of Parr Rochdale Limited
 Michael Beaumont Signed on behalf of Joseph Parr (Alco) Bradford Limited	 Ross Murray Signed on behalf of The Builders Supply Company Limited	 Marcus Williams Signed on behalf of Joseph Parr (Northants) Limited